

January 19, 2024

**BSE Limited** 

The Corporate Relations Department, 25<sup>th</sup> Floor, P J Towers, Dalal Street Fort, Mumbai – 400 001

SCRIP CODE: 543261 SCRIP ID: BIRET

SCRIP CODE OF CP - 725377 SCRIP ID OF CP - BIRET17823 **National Stock Exchange of India Limited** 

The Corporate Relations Department

Exchange Plaza, 5<sup>th</sup> Floor, Plot no. C/1, G Block

Bandra-Kurla Complex, Bandra(E),

Mumbai-400051 **SYMBOL: BIRET** 

Subject: Disclosure of investor grievance report for Q3 FY2023-24

Dear Sir/Ma'am,

Pursuant to paragraph 4.16 of Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2023/116 dated July 6, 2023 (the "**REIT Master Circular**") issued by the Securities and Exchange Board of India ("**SEBI**"), please find below the statement of investor complaints, for the quarter ended December 31, 2023:

For Financial Year (FY) 2023-24			
Particulars	All complaints including SCORES complaints	SCORES complaints	
Number of investor complaints pending at the beginning of the year	Nil	Nil	
Number of investor complaints received during the year	1 1		
Number of investor complaints disposed of during the year.	1	1	
Number of investor complaints pending at the end of the year.	Nil Nil		
Average time taken for redressal of complaints*	5 working days	5 working days	
For Quarter Ending (QE) December 31, 2023			
Particulars	All complaints including SCORES complaints	SCORES complaints	
Number of investor complaints pending at the beginning of the Quarter.	Nil	Nil	
Number of investor complaints received during the Quarter	1	1	
Number of investor complaints disposed of during the Quarter	1	1	
Number of investor complaints pending at the end of the Quarter	Nil	Nil	
Average time taken for redressal of complaints for the Quarter*  *Since there was only 1 Compliant on the SERI Spaces Portal adjustion for August 1:	5 working days	5 working days	

<sup>\*</sup>Since there was only 1 Compliant on the SEBI Scores Portal, calculation for Average time taken (considered working days) for Redressal of Complaint has been taken from date of receipt of complaint from SEBI (on SCORES Portal) till date of submission of Action Taken Report to SEBI (on SCORES Portal).



Com	plaints pe	nding duri	ng FY 202	23-24 & Qu	arter ende	ed December 31, 2	023	
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total	
All complaints	Nil							
SCORES complaints	Nil							
Com	plaints res	solved duri	ing FY 202	23-24 & Qu	arter ende	ed December 31, 2	023	
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total	
All complaints	1	Nil	Nil	Nil	Nil	Nil	1	

Thanking You. Yours Faithfully,

For Brookprop Management Services Private Limited (as a manager of Brookfield India Real Estate Trust)

Saurabh Jain Company Secretary & Compliance Officer

## CC:

Axis Trustee Services Limited Axis House, Bombay Dyeing Mills Compound Pandurang Budhkar Marg, Worli Mumbai 400 025, Maharashtra, India